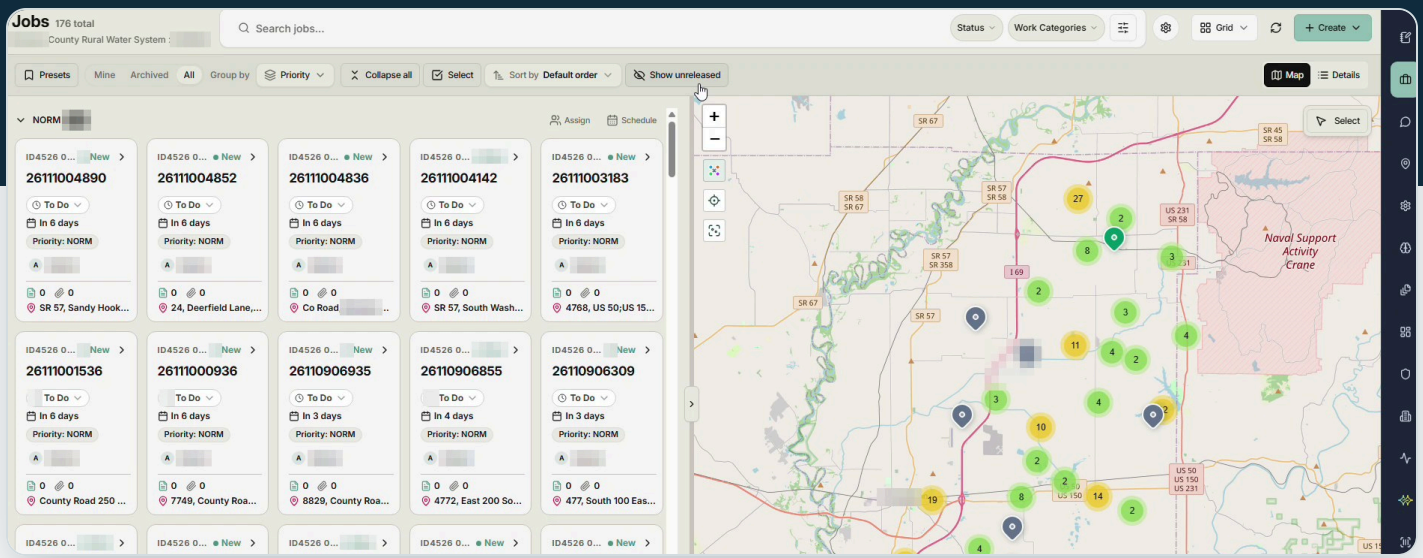
TeamSolve

811 · CALL BEFORE YOU DIG

Every locate ticket. Answered on time.

Incoming 811 tickets become one live board and one map. Your team sees what is due, who owns it and where to go, then closes each locate with a response code and photos.



Ticket board and map: every ticket a card, nearby tickets clustered so crews can plan the day.

HOW IT WORKS From ticket to closed locate, in one place.

1

Ticket arrives

Copied in from the 811 email you already receive.

2

Sorted and mapped

Grouped by priority, with overdue tickets in red.

3

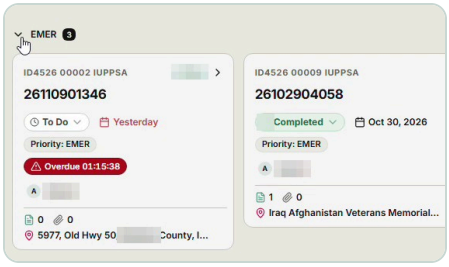
Crew assigned

Assign several tickets in a few clicks; crews are alerted.

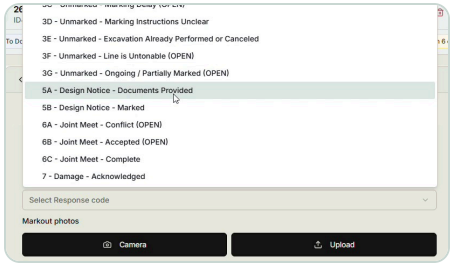
4

Sent automatically

Saving the form sends the positive response to 811.



Emergencies stand out. Overdue tickets flagged in red.



Respond from the field. Pick a code, save, and the response is sent.

Connects to your 811 center

- ✓ No change to your 811 account: a mail rule copies your tickets.
- ✓ Positive response sent to your 811 center automatically when the form is saved.

ISO 27001 · SOC 2 Type II · US hosted

See it on your own tickets.

Works with Indiana 811, DigAlert, USA North 811 and other one-call centers.

info@teamsolve.com
teamsolve.com